

# Capture

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## USE CASE



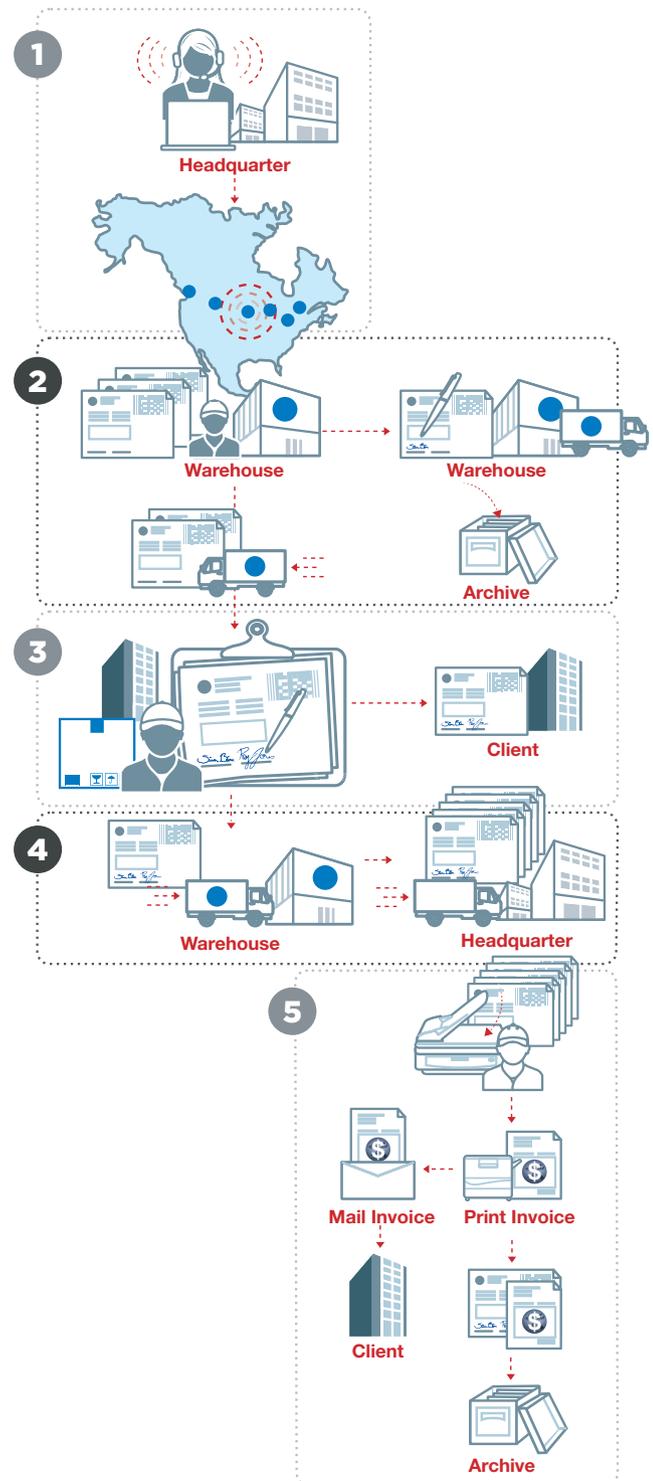
**INDUSTRY:** MANUFACTURING  
**BUSINESS FORM:** BILLS OF LADING

### Current situation

- 1 A manufacturer delivers goods to its clients and has multiple warehouses located across North America. When an order is received from a retail location, headquarters transfers it to the nearest warehouse where the shipment is prepared.
- 2 All shipments necessitate the creation of bills of lading in three copies, all signed by the truck driver. One copy stays at the warehouse and the truck driver leaves with the other two.
- 3 At destination, the truck is unloaded; the customer signs the two remaining copies to confirm receipt and keeps one for his records.
- 4 The last copy is brought back to the warehouse where it is matched with the first copy and packed in boxes with all the other bills of lading and sent to headquarters at the end of the day.
- 5 Boxes of signed BOLs are shipped from the many warehouses to headquarters everyday where they are matched with the orders, scanned and archived in filling cabinets. The invoice is then printed and mailed to the client.

### Challenges:

- The bills of lading must be sent to headquarters daily adding to the operational costs.
- They must be matched and scanned before an invoice can be produced, creating delays in invoicing.
- Bills of lading are regularly misplaced or damaged requiring manual data recovery and data entry, sometime impairing invoicing or collection procedures.
- The use of pre-printed bill of lading forms is expensive and generates a lot of waste.





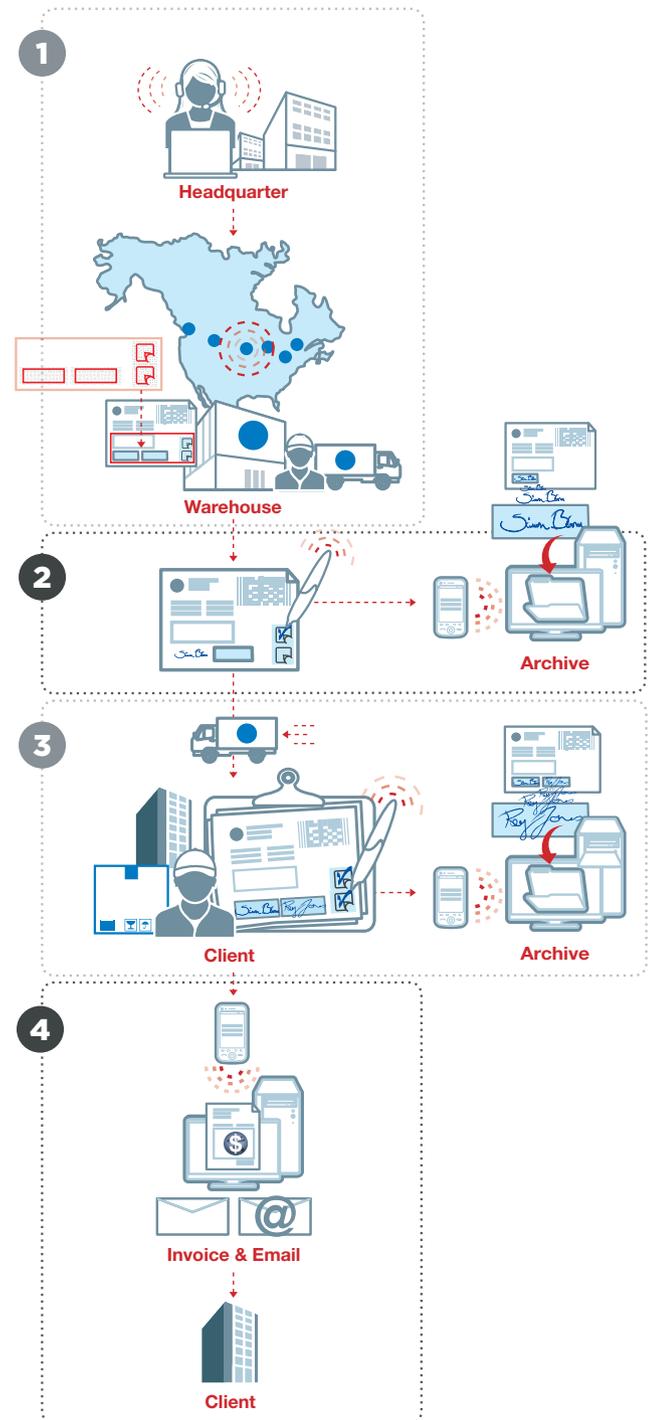
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## Solution

- 1 When an order is entered in the system, the appropriate warehouse is immediately notified. Now, only one copy of the BOL is sufficient for the entire process. It is printed on-demand at the warehouse with Capture zones where signatures and marks are required.
- 2 When the delivery truck is loaded, the driver signs the bill of lading using an Anoto digital pen before leaving the warehouse.
- 3 At destination, the truck is unloaded and the recipient signs the same form with the Anoto digital pen. Immediately, using the Bluetooth® connectivity and his mobile phone, the driver sends the pen data back to the server at headquarter and the client's signature is added to the digital version.
- 4 This triggers a multitude of simultaneous processes. A digital version of the signed bill of lading is sent to the customer by email as reference while it is also archived in the Manufacturer's document management system. The invoicing system can then print the invoice instantaneously.

## Benefits

- ✓ Shipping costs are eliminated and the number of printed bills of lading is reduced by two-thirds.
- ✓ A digital copy of the signed bill of lading is always available in the document management system, ready to be retrieved to serve as proof of delivery for collection procedures.
- ✓ Headquarters can process invoices faster, improving cash flow.
- ✓ The use of expensive pre-printed forms is replaced with on-demand laser printing.



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